

Overview

Of Novell ZENworks Configuration Management

ZENworks Configuration Management

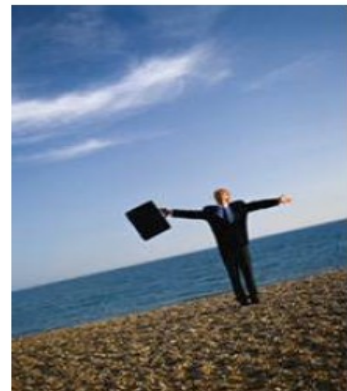
What is ZENworks Configuration Management? N

- Desktop management software that lowers your customer cost of ownership
- Simplifies systems management deployments and operations
- Native Active Directory & eDirectory™ support for real-time management based on identity changes
- Gives customers choice to run on Windows, SUSE, or Open Enterprise Server Linux
- Automate Windows management, including migrations to Windows Vista

Let the tools do the heavy lifting. ZENworks Configuration Management Tool By Novell lowers your cost of ownership by using a unique policy-based approach to automate software setup, updates, healing and migration for desktop computers. ZENworks Configuration Management delivers a complete range of advanced configuration management capabilities, including remote management, personality migration, standard operating environment (SOE) deployment and maintenance, hardware and software inventory, asset management, optimized application delivery for both desktop and server-based applications and much more.

Retain Freedom of Choice N

- *Platform independence*
- *Manages Windows Vista*
- *Native Active Directory or eDirectory™ support*



Adding Vista to your environment doesn't have to be so hard. Use Novell® ZENworks® Configuration Management imaging and personality migration features to facilitate Vista migrations, while preserving personal desktop and application settings. This simplifies the restoration of personal environments and minimizes business disruptions during upgrades. You can also manage Vista using the ZENworks policy-driven approach to deliver applications, remote control and more. And if you have a mixed environment (and who doesn't?), you'll find that

ZENworks is ideal for diverse multiplatform environments since it runs on your choice of server platforms, including Windows, Linux and Novell Open Enterprise Server for Linux. It also manages many different Windows desktop operating systems and versions. You can also integrate ZENworks Configuration Management with Active Directory or Novell eDirectory—or even multidirectory environments. ZENworks dynamically reads user identity information from your directory. This way, you can continue to manage users with your directory of choice and use ZENworks to manage the applications and policies intended for those users. No user account replication or synchronization is required.

Put your expertise in the system. Novell ZENworks® Configuration Management features a unique policy-based approach to automate software setup, updates, healing and migration for desktop computers. Through policy-based automation of IT processes, you are able to reduce IT efforts, relax IT skill requirements and optimize the value of your IT assets to control costs. It automatically does the work of the administrator like a well trained army of IT staff.

Policy driven automation. Create custom policies from a centralized console to control desktop systems throughout their lifecycles, including device configuration, imaging, inventory, software maintenance and remote management. You can even specify interrelationships among managed resources.

Make the workforce a lot more productive. You present users with their own customized work environments—wherever they go. ZENworks Configuration Management automatically delivers applications, content and other IT resources tailored to the personal needs of each user or group, based on their business roles. As a result, users are not tethered to a specific desktop or laptop. They can access their work environments and applications from any device, wherever they are.

Get a faster return on your investment. We know you have more important things to do other than installing and configuring software. One of the main goals in developing Novell ZENworks® Configuration Management was to accelerate time-to-value for IT staff. IDC found that the IT productivity of companies rose by an average of 45 percent after deploying ZENworks.

Here are some ways to increase your IT productivity:

Simple installation. Get your solution up and running in less than 30 minutes thanks to simple installation with default configuration settings. ZENworks even offers support for scripted installations.

Prerequisite checking. Ensure a successful rollout by making sure you have all the necessary hardware and software in place on the server before installation.

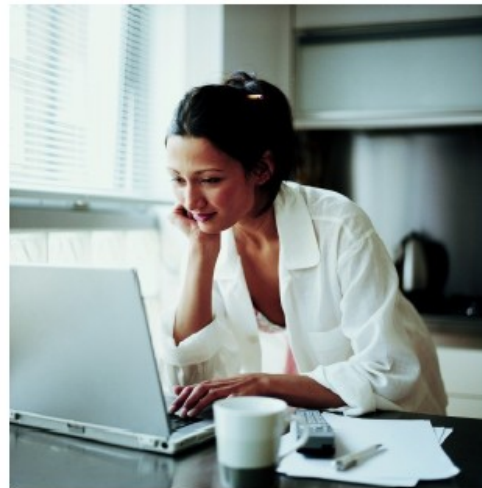
Automated device discovery. Quickly and easily locate devices on the network, and simplify remote deployment of agents through automated device discovery.

Non-intrusive deployment. Don't worry about having to reconfigure your IT infrastructure or punch holes in your firewall. ZENworks Configuration Management doesn't require either. It's designed to let you start small and grow with your organization. While ZENworks Configuration Management includes an embedded database, the solution also supports Microsoft SQL Server for larger deployments.

Work Smarter, Streamline Administration



- *Policy-driven automation*
- *User Identity-based*
- *Integrated solution*
- *Web services architecture*
- *Modern interface*
- *Role-based administration*



With an all-new administrator interface, wizards and streamlined tasks, ZENworks Configuration Management promises to be the most powerful yet easiest-to-use version ever.

Integrated solution. Whether deploying the latest applications, reporting software inventory or ensuring systems are current with the latest patches, you can manage all your desktop systems through a single integrated console built atop a scalable database that stores all device and policy settings.

Web services architecture. Simplify administration while reducing infrastructure and training costs. Because ZENworks Configuration Management is built on HTTP and SOAP protocols and administered from a browser, the solution is easy to deploy and use—from anywhere. Plus, there are no Novell client requirements—even for remote management functionality.

Modern interface. Keep your important information close at hand. ZENworks Configuration Management provides simple and quick access to your desktop management tasks. Whether you are at your desk using the ZENworks Control Center or at the user's workstation, you can gain immediate access to salient end-user device information.

Role-based administration. Give administrators and help desk personnel just the level of control they need to do their jobs. ZENworks Configuration Management provides fine-grained control over what your administrators can see and do to selected IT resources and workstations in your organization.

Speed Updates and Application Deployment



- *Improved targeting*
- *Nondisruptive application deployment*
- *Auto content replication and distribution points*
- *Blackout schedules*
- *System update*



Simplified deployment from anywhere, guaranteed. Novell ZENworks® Configuration Management enables administrators to automate the distribution of desktop applications and operating system upgrades, ensuring end user devices are always up to date.

Software Packaging. ZENworks Configuration Management includes Macrovision's AdminStudio ZENworks Edition, to prepare reliable Windows Installer (MSI) software packages for distribution. With AdminStudio ZENworks Edition, systems managers take full advantage of the benefits of MSI and reduce total cost of ownership by simplifying the installation, customization, and management of applications.

Improved targeting. ZENworks Configuration Management includes predefined dynamic device groups that automatically include workstations or servers running the same operating system version. You can also create your own dynamic groups based on any inventory value. As new machines come online, you're assured that they automatically receive the necessary configurations and applications. Also, because ZENworks Configuration Management supports Active Directory and eDirectory™ users, you can create ZENworks user groups that include users from multiple directories, further simplifying the management of applications for those users. With a single action, you can assign applications to users regardless of which domain they reside.

Non-disruptive application deployment. Keep administrative tasks transparent to end users. ZENworks Configuration Management supports bandwidth throttling, checkpoint restart, auto-verification, selfhealing and other features designed to ensure the performance and integrity of applications. Since applications are cached locally on the workstation, applications are always available—even to mobile users.

Auto content replication and distribution points. Place applications and content close to your end users. Location awareness for applications enables users to pull from the nearest sources, enhancing the performance and availability of application resources. You can auto-replicate

applications on shared or dedicated resources throughout your environment. It can even be a high-performance desktop sitting in a branch office where no server happens to be available.

Blackout schedules. Protect business-critical systems from being updated with new content at the wrong time—like financial systems at the end of the quarter.

Product Editions:

ZENworks Configuration Management ^N Editions

	Standard	Advanced	Enterprise
Endpoint Security Management			✓
Asset Management Services			✓
Handheld Management			✓
Linux Management			✓
Patch Management (subscription included in maintenance/upgrade protection)		✓	✓
Device / Wireless Control		✓	✓
Configuration Management	✓	✓	✓