
GWAVA:.. Knowledge Base Hits 1 Million Page Views in 2009

Contributed by admin
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GWAVA Technologies today announced that their online knowledge base received 1 million page views in 2009. GWAVA is an information security company, focusing on email, text message and instant message security. GWAVA's worldwide support, based in Orem Utah, supports thousands of companies around the world running GWAVA information security solutions.

We are pleased with the response to our online knowledge base," stated Ernie Riedelbach, Vice President of Global Support Operations at GWAVA. "Supporting multiple languages, countries, and time zones is a big challenge. Having online resources that are used heavily by our customers around the world ensures that we are better able to meet their needs. Some of our customers find it so helpful that they are looking to emulate our knowledge base within their own organizations."

GWAVA was founded in 2001, shortly after 9/11, with an emphasis on protecting information, particularly email and messages. Partnerships with RIM, Novell, Verizon, and other companies have helped GWAVA to continue expanding its security offerings, even during a down economy.

To access GWAVA support and its knowledge base, go to <http://support.gwava.com>.

About GWAVA

GWAVA is an information security company and an Alliance partner with Novell and Research In Motion. GWAVA develops security solutions for Novell collaboration products and for the BlackBerry Enterprise Server. Information on GWAVA can be found at www.gwava.com.